**FOI 9110 – Service Data**

Issued July 2024

**Agency**

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|  | **For each of the staff group categories:** | **Medical and Dental** | **Nursing and HCAs** | **AHPs and HSS** | **Admin and Clerical** |
| **1** | **Do you have an in-house temporary staffing team to manage your agency OR is this outsourced to a company? (In-house/Outsourced)** | In-house | In-house | In-house | In-house |
| **2** | **If outsourced, what is the name of this company?** | N/A | N/A | N/A | N/A |
| **3** | **If outsourced, what was the start date for the contract with this provider? (dd/mm/yyyy)** | N/A | N/A | N/A | N/A |
| **4** | **If outsourced, what is the expiry date for the contract with this provider? (dd/mm/yyyy)** | N/A | N/A | N/A | N/A |
| **5** | **In total, how many Agency shift hours were worked in 2023? (most recent 12 month period)**  June 2023 – June 2024 | 1,965 shifts | 8,244 shifts – Nursing  0 shifts - HCAs | 3,096 shifts | 1,625 shifts |
|  |  |  |  |  |  |
|  | **For each of the staff group categories:** | **Medical and Dental** | **Nursing and HCAs** | **AHPs and HSS** | **Admin and Clerical** |
| **5** | **Do you use agency technology (VMS (vendor management system)) to manage the cascading of vacancies to one or more agencies? (Yes/No/Not Applicable)** | No | No | No | No |
| **6** | **If the response was YES to question 5, what is the name of your VMS (vendor management system) technology?** | N/A | N/A | N/A | N/A |
| **7** | **What was the contract start date for the provider you currently use? (dd/mm/yyyy)** | N/A | N/A | N/A | N/A |
| **8** | **What is the contract expiry date for the provider you currently use? (dd/mm/yyyy)** | N/A | N/A | N/A | N/A |

**Direct Engagement**

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|  | **For each of the staff group categories:** | **Medical and Dental** | **AHPs and HSS** | **Admin and Clerical** |  |
| **1** | **Do you undertake direct engagement (DE) arrangements to make savings on VAT on agency workers? (YES/NO)** | Yes | Yes | No |  |
| **2** | **What is the name of your DE provider/technology?** | Liaison | Liaison | N/A |  |
| **3** | **What is the contract expiry date for the provider/technology that you currently use for direct engagement? (dd/mm/yyyy)** | 13/07/2025 | 13/07/2025 | N/A |  |